



CYNGOR IECHYD CYMUNED  
COMMUNITY HEALTH COUNCIL

DE MORGANNWG | SOUTH GLAMORGAN

Cyngor Iechyd Cymuned De Morgannwg  
Canolfan Fusnes Pro Copy (Cefn)  
Parc Tŷ Glas  
Llanishen, Caerdydd  
CF14 5DU

South Glamorgan Community Health Council  
Pro Copy Business Centre (Rear)  
Parc Tŷ Glas  
Llanishen, Cardiff  
CF14 5DU

## **Weekly Briefing**

The South Glamorgan Community Health Council (CHC) is the independent watchdog of NHS services across the Cardiff and Vale of Glamorgan. We are wanting members of the public / service users etc to provide feedback on their experiences through the surveys currently running.

South Glamorgan CHC seeks to work with the NHS and inspection and regulatory bodies. We provide an important link between those who plan and deliver NHS services, those who inspect and regulate it, and those who use it.

### **Surveys**

We are currently running online surveys to gather the views of the public, our surveys can be completed via our website

<https://southglamorchc.nhs.wales/get-involved/live-surveys/> or by following the links below:

### **Online Appointments For Patients During Covid-19 Pandemic**

What do you think of the new online appointment system being used by the NHS during the Covid-19 Pandemic? Have you had any experience of using online appointments in healthcare during the Covid-19 Pandemic? Would you be happy to attend an online appointment in the future?

The South Glamorgan CHC is running a survey to gather the views of patients in relation to the use of virtual appointments by NHS Services during the Covid-19 Pandemic.

<https://forms.office.com/Pages/ResponsePage.aspx?id=uChWuyjjgkCoVkM8ntyPrg-4HYkB1T5GiaScd4WQf7JUMUE3OE1CMVRISThEVktRVVgxOUNPTVROSy4u>

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Cadeirydd / Chair: Mr Malcolm Latham, BA, MSc, MCMI, FIBMS

Ffôn/Tel: 029 20750112

Prif Swyddog / Chief Officer: Mr Stephen Allen, O.St.J MSc: MIHM

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## **Your Experience of The NHS**

Have you accessed any NHS Services recently? Visited your GP? Stayed on a hospital ward? Or have any experiences of any other NHS service you want to share?

Please complete our survey. We will use your feedback to provide recommendations to the Health Board to make improvements, if necessary, for patients across Cardiff & Vale.

<https://forms.office.com/Pages/ResponsePage.aspx?id=uChWuyjjgkCoVkM8ntyPrg-4HYkB1T5GiaScd4WQf7JUQIFNUIhSMjFOTEVIU1k4TVdTNVMyRDVRRy4u>

## **Sensory Loss Survey**

The South Glamorgan CHC wants to hear from patients who have sensory loss across Cardiff & Vale, about their experiences in accessing NHS healthcare. Please complete our survey:

<https://forms.office.com/Pages/ResponsePage.aspx?id=uChWuyjjgkCoVkM8ntyPrg-4HYkB1T5GiaScd4WQf7JUMUNBWDRMMktVM0pJVfZVEdNUIFHQzQ0WS4u>

## **LGBTQ+ Healthcare Survey**

At the South Glamorgan Community Health Council, we would like to understand the experience of people who identify as LGBTQ+ when they come into contact with healthcare services, and provide recommendations to the health board to make improvements, if necessary. Please follow the link to complete our survey. All responses will be anonymous and the results used to feed back to the NHS which will help improve services for the LGBTQ+ community.

<https://forms.office.com/Pages/ResponsePage.aspx?id=uChWuyjjgkCoVkM8ntyPrg-4HYkB1T5GiaScd4WQf7JUOVkyS1o4S0wyS0JFRTRVQUVITUVMQVE2Mi4u>

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[www.twitter.com/southglamchc](https://www.twitter.com/southglamchc)

## **Covid-19 Vaccination Rollout Survey**

What are your views on the Covid-19 Vaccination Programme in Cardiff & Vale? The South Glamorgan CHC is running a short online survey to gather your views on the Covid-19 Vaccination rollout within Cardiff & Vale. Please complete our survey anonymously

<https://forms.office.com/Pages/ResponsePage.aspx?id=uChWuyjjgkCoVkJM8ntyPrg-4HYkB1T5GiaScd4WQf7JUNdGTUtLSjBBT1A1VTVUM0RZRIBTUETBTC4u>

## **Mental Health Service Provision In Cardiff & Vale**

Do you have experiences to share of Mental Health Services in Cardiff & Vale? The South Glamorgan CHC is running a short online survey to gather your views on the provision of Mental Health Services within Cardiff & Vale. Please complete our survey anonymously:

<https://forms.office.com/Pages/ResponsePage.aspx?id=uChWuyjjgkCoVkJM8ntyPrg-4HYkB1T5GiaScd4WQf7JUQzRaMzJTU09EV0tQMVQwNEhDTUNQSkwwNi4u>

## **NHS Care during Coronavirus Emergency**

How has your healthcare been affected during Covid-19? Make sure your voice is heard! Share your experiences both good and bad, your NHS Watchdogs want to hear from you! Please complete our survey:

[https://forms.office.com/Pages/ResponsePage.aspx?id=uChWuyjjgkCoVkJM8ntyPrsxEwXtF-8dEq\\_P7P71QiXIUMIFSRVhZVThMUUxIT0IzU0dLRExOODFBQy4u&fbclid=IwAR3ha1MxsBuoyLRFLj-S55fR1JFH1zUo73kKX0XTgjrSgoZuEZIHxscyew8](https://forms.office.com/Pages/ResponsePage.aspx?id=uChWuyjjgkCoVkJM8ntyPrsxEwXtF-8dEq_P7P71QiXIUMIFSRVhZVThMUUxIT0IzU0dLRExOODFBQy4u&fbclid=IwAR3ha1MxsBuoyLRFLj-S55fR1JFH1zUo73kKX0XTgjrSgoZuEZIHxscyew8)

We also welcome feedback in other ways:

Via telephone – 02920 750112

Via email – [SouthGlam.Chiefficer@waleschc.org.uk](mailto:SouthGlam.Chiefficer@waleschc.org.uk)

Via our website: [www.southglamorganchc.wales](http://www.southglamorganchc.wales)

Via our free 'Txt Local' service – text 'CAVOGCHC' to 62277 followed by your message.

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## **Meetings**

### **Service Planning Committee**

Our Service Planning Committee meeting of Monday 10<sup>th</sup> May 2021 is now available to view on our You Tube channel

<https://www.youtube.com/watch?v=cS3n7ECFjgM>

For more information on any of our meetings, and how to get involved, please visit our website. <https://southglamorganchc.nhs.wales/about-us/our-meetings/>

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