**COVID 19 CRISIS**

***For vulnerable residents in crisis as a result of Covid-19. For those unable to access shopping essentials, obtain crucial medication or are in need of urgent temporary support as a result of Covid-19. We can make sure that you get the help you need during this period by putting you in touch with community groups in your area, connecting you with online support and voluntary organisations, provide advice and guidance as well as providing practical support if needed. So if you need help with accessing food and medication or if you are isolated and feeling alone or anxious – give us a call. The telephone number for the Crisis Support Team is 01446 729592 and this line will be staffed from Monday to Friday and outside of these times calls will be diverted to the emergency out of hours line.***

***This service only applies to people living in the Vale of Glamorgan.***

***This service is specifically aimed at supporting vulnerable citizens. Please do not use the service unless you are in crisis as your call will be redirected to Contact OneVale on 01446 700111.***

*For further information go to* [www.valeofglamorgan.gov.uk/ValeHeroes](http://www.valeofglamorgan.gov.uk/ValeHeroes)