

# What to expect from your dental practice?





#### **Access to dental services during COVID-19**

- Due to COVID-19 dental services are experiencing a backlog
- We need to take extra steps to keep patients and staff safe
- · We are trying to prioritise those most in need

#### If you have good oral health:

Help us by continuing to look after yourself by brushing your teeth.

We ask for your patience while normal services resume.



## If you have any of the following:

Pain;

A concerning lump;

An ulcer that hasn't healed in 2 weeks;

You will be able to access emergency services.







## If you are with a practice and your emergency is during normal business hours:

Contact your practice to arrange an emergency appointment.

## If it is 'out of hours' or you are not with a practice:

Visit **NHS 111** online and search for your local dental service.

For further information visit 111.wales.nhs.uk/dentalservices

